

General Terms and Conditions

You agree to complete the Pre-Exercise Form before commencing any physical activity/exercise with Let's Get Active-Group Outdoor Workouts and/or, Let's Get Active-Mobile Personal Training.

You agree to be honest about your current health, fitness abilities and injuries.

You understand that you exercise at your own risk at all times.

You are aged 18 years or over.

Refund Policy

Group Outdoor Sessions/ Programs and Mobile Personal Training

1. Refund/Transfer of payment

a) We are happy to provide a partial refund, less the cost of sessions already attended, and less a 15% administration fee, for reasons of unforeseen circumstances by the client/exercise attendee, for example (but not limited to); injury and sickness.

b) If you have been unable to attend any sessions, due to injury/sickness, we can also arrange to transfer your payment over to our next program, or to Mobile Personal Training sessions.

2. Cancellation of Sessions/Programs by Let's Get Active Staff

We are happy to provide a partial refund, less the cost of sessions already attended, for reasons of unforeseen circumstances, the program is cancelled by Let's Get Active, for example, (but not limited to), cancellation of sessions due to injury and sickness of Let's Get Active Trainer/s.